

	<p style="text-align: center;">QUALITY POLICY</p>	revision	4	of the	2021-06-21
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To all Customers, Partners, Employers, Suppliers, Inspection and Notified Body

The most important mission of EURO 2000 SPA. is to produce the products commissioned in compliance with the technical and contractual requirements agreed with the Customer while maintaining the competitiveness of its prices with respect to the market through a planned control of the production processes and economic and financial management of the company with a view to business continuity.

In order to guarantee this, EURO 2000 SPA has designed and implemented its own Quality Management System, applicable without exclusion for all products manufactured, with the following field of application:

The Quality Policy is the cornerstone of our Quality Management System based on sectoral and measurable objectives, established by the Management. The fundamental objectives, constantly monitored over time, are:

Design, production and marketing of protection systems for electrical cables

- obtain products that comply with technical and legislative regulatory requirements;
- plan and improve over time the directional, main and support processes by controlling all internal and external factors as well as the relevant risk elements;
- meet the expectations of the Customer and all other interested parties (Employees, Suppliers, Members, Certification Body);
- monitor over time elements of management control to ensure all interested parties the economic and financial balance and consequently, the permanence on the market;
- improve the product supplied by choosing advanced technical design and production solutions;
- obtain production flexibility by planning and scheduling works, human and infrastructural resources in order to facilitate the management of the process;
- ensure compliance with the delivery times contractually established with the Customer;
- ensure that the production process takes place from a technical-economic point of view under controlled conditions and in accordance with the requirements established with the Customer, preventing Non-Conformities through appropriate control actions and if necessary, planning Corrective Actions as part of the continuous improvement of processes;
- ensure adequate storage, preservation, packaging, handling and transport services so that the product maintains compliance requirements until delivery.

These fundamental objectives can be achieved:

- establishing fruitful relationships of collaboration with the Customer, continuous technical assistance in favor of the Customer and the ability to respond to any need;
- formulating technical-economic offers that are in line with the needs of the Customer and that reflect the technical-organizational and economic-financial capabilities of the company;
- seeking the full involvement of all staff in initiatives of empowerment, increase of skills, incentive and awareness.
- correctly and profitably managing relationships with Contractors and Suppliers of raw materials, equipment and services;
- using suitable instruments to ensure the conformity of the product subjected to periodic scheduled or extraordinary maintenance;
- using measuring and control instruments of adequate precision class in order to ensure the quality *standards* of the product required by the Customer.

In order to develop our business in a controlled, efficient and economical way, a Quality Management System has been created based on the planning of decision-making, management, production and support processes. The Quality System is divided into process planning documents; these documents, set according to the requirements contained in the international standard UNI EN ISO 9001: 2015 (without however indicating limitations in the application of the Standard), define the ways in which every aspect of the work must be carried out, while clarifying what are the interconnections between the processes so that the company is able to provide products that comply with contractual and legislative specifications.

The Management disseminates this document to all interested parties and promotes all the actions necessary for lasting success through the continuous implementation of the Quality Management System and the improvement of products and processes.